

meeting minutes

subject TSP Head Group May 2011

date 17.05.2011 **time** 9:00 – 14:30

place c/o OFCOM, Biel-Bienne

participants

Beat Hofmann	BAKOM
Markus König	BAKOM
Tina Wagner	Cablecom
Benno Cavegn	Cablecom
Marion Marty	Orange
Hatim Bennani	Orange
Andreas Meier	Sunrise
Christoph Kaelin	Swisscom
Anne-Catherine Christen	Teldas GmbH
Hugo Nyffeler	Verizon

apologies

Felix Weber	Colt
Marcel Ulrich	Swisscom

minutes keeper Marion Marty / minutes date: 01.06.2011

- Next meetings**
- Thursday 25. August 2011, Cablecom, Zürich, 10:30- 15:30 (if meeting is needed earlier a conference call can be organised)
 - Thursday 6. October 2011, Orange premises in Biel (not Renens) as from 10:00 until 15:30

Documents



Documents HG
minutes 17 May 2011

 Action  Decision  Information

ref	point of discussion	Decisions			
1.1	Action Item review				
	AI	Action Item Issue	Responsible	Target date	Status
	142	All to provide to HP Helpdesk pgp-key and users with "manager's right" (new time out management process).	all TSPs	30.11.2010 31.03.2011	closed
	162	Creation of a new Industry Standard Tariff (TC10944) and implementation of new INA allocation table.	all CDP operators	15.04.2011	closed
	164	Teldas to propose a roll-out plan for an Inet-server Release in March or Mai 2012.	Teldas	next meeting	closed
	165	Swisscom to make a proposal for a change in document "INA general set-up" for next HG meeting.	Swisscom	next meeting	closed
	166	All TSP to check the INA allocation table and announce any update to Christoph Kaelin from Swisscom.	all	asap	closed
	167	Industry standard Tariffs: INA-TSP (Colt, Smartphone, sunrise, VTX, Verizon, Orange, Cablecom, Swisscom) to assess the update of TC 10004 from 8.07 to 8.1.	INA-TSP	next meeting	closed
	168	Abusive calls: all TSP to provide updates regarding document "Abusive communications and spamming".	all	next meeting	closed
	169	HG Chairman: all TSP to evaluate who could take over Head Group leadership for the next period.	all	next meeting	still open

170	Provide Teldas with preferred rollout alternative (22.03 or 5.07.2012) for release 2012 and decide if rollout date should be already defined in Inet as non-working day	all TSP	(!) 21.06.2011	new
171	Provide Teldas with priority regarding each CR for release 2012: key, important, nice to have, not needed.	all TSP	(!) 15.08.2011	new
172	Provide Teldas with INA & ONP transaction estimates for 2012 and 2013: stable / increase / decrease	all TSP	(!) 21.06.2011	new
173	Abusive call & spam document: M. Marty to send the consolidated version for review (main body & annexes). Final review and update approval at next HG meeting.	M.Marty all TSP	next HG meeting	new
174	CR1181 (abusive call & spamming contact): Teldas to investigate on a solution and to implement it on Teldas website if easy to implement.	Teldas	asap	new
175	ONP document for implementation: Teldas will provide the updated version after working group meeting on 20.05.11. All TSP to send feedback to Teldas until 21.06.11, if no feedback document will be considered as approved.	Teldas all TSP	(!) 21.06.2011	new
176	INA industry standard tariffs: - VTX to remove TC 10931 - Swisscom to create the new TC for 090/18x - Swisscom to update Industry standard Tariff list and to request HP for TC 10004 change. - Please inform HG chairman before 10.06.2011 about any issue or if you would like to add new TC before end of 2011. Implementation date will then be postponed.	VTX, Swisscom, all TSP	Feedback until 10.06.2011 (if any issue) Implementation: 1.09.2011	new
177	INA general set-up: all TSP to assess Swisscom proposal before next Head Group meeting	all TSP	next HG meeting	new
178	Check whether INA & ONP SLA should be updated again and make proposals for next HG meeting.	all TSP	next HG meeting	new

AI 142: PGP has been turned on by Teldas beginning of April 2011. Since then CSLN lists are sent encrypted only. Some operators still encounter punctual issues (e-phone, sunrise, Orange, ...)

AI 166: no feedback received by Swisscom regarding update on INA allocation table

1.2	Minutes of the last Meeting Head Group approves minutes of last meeting (17.03.2011) with following update: Andreas Meier as additional participant. New approved version is available on Teldas website.	see updated minutes attached
2	Teldas topics <ul style="list-style-type: none"> Inet-server release 2011: Inet-server release 2011 has been postponed to 2012, but initial rollout date (3. 11.2011) is still considered as a "non working day" on Inet-server. <p>Decision: Head Group decides to leave the 3.11.2011 as non working day unless the working group members have another opinion (WG meeting on 20.05.2011)</p> <ul style="list-style-type: none"> Inet-server release 2012: Teldas proposes two possible roll-out plan: <ul style="list-style-type: none"> - either 22.03.2012 with release ordering at HP at the latest 2.09.2011 - or 14.06.2012 with release ordering at HP at the latest 14.10.2011 (=> please note that roll out date has been postponed to 5.07.12 after working group meeting on 20.05.11) <p>AI 170: All TSP to provide until 21.6.2011 the preferred rollout alternative (22.03 or 5.07.2012) and to specify whether the roll-out date should be defined in Inet-server as non-working day as from early July 2011 or as from end of August 2011.</p> <ul style="list-style-type: none"> Content of Inet-server Release 2012: Teldas provides a list of CR that can be included in 	see Teldas slides decision AI 170 see Teldas

	<p>Inet-server release 2012. HG will review the final content of release 2012 at next meeting.</p> <p>AI 171: All TSP to provide until 15.08.2011 their priority regarding each CR: key, important, nice to have, not needed.</p> <ul style="list-style-type: none"> • Data Center migration: HP data centers are going to be moved to another location: <ul style="list-style-type: none"> - for Inet-server, migration planned on 21.04.2012 (from Glattbrugg (Zh) to Zürich Airport) - for Inet back-up service planned on 18.10.2011 (from Brugg (AG) to Lupfig (AG)). Impact assessment has to be done on Teldas side and a few tests may be necessary after migration (to be discussed with working group on 20.05.2011). • Teldas documentation: <ul style="list-style-type: none"> - new INA Allocation Table published on 21.3.2011 - ONP SLA & User contracts have been updated on 6.4.2011: formal modification only - Teldas Newsletter sent on 12.4.2011 - Technical documentation have been updated by HP (system architecture, firewall...) • Teldas webpage: teldas informs about the migration to the new Version of Typo3 (V3.4.5.2), which had a positive impact on speed to access to the information. Mailing Lists are now available under each contact group. Added functionality: History of user changes in menu Contacts/Users; Rich text editor for CR/PR/ITBd forms. Still under evaluation: search facilities for companies & contacts / advanced search improvements • Transaction trend for 2012: Teldas has drastically reduced Inet-server transaction fees for INA & ONP in the last 2 years due to a raising trend. This trend seems to have changed in 2011 and the number of transaction appears to be lower as initially estimated by Teldas. For that reason, Teldas could decide to increase the 2012 fees (Decision in Sept. 2011). <p>AI 172: All TSP to provide Teldas with their INA & ONP transaction estimates for 2012 and 2013. (stable / small or high increase / small or high decrease). Deadline 21.06.2011. Provider's data will be kept confidential by Anne-Catherine Christen; only consolidated figures will be provided to HG at next meeting.</p>	<p>document on CR priorities AI 171</p> <p>AI 172</p>
<p>3</p>	<p>Abusive calls & spamming</p> <ul style="list-style-type: none"> • Updates received for annex 2 & 3 of the abusive call & spamming documentation from: Colt, Sunrise, Swisscom, Cablecom, Orange & VTX. Swisscom also sent comments / change proposal regarding the main document. <p>AI 173: M. Marty will send the consolidated document to HG members for review (main body & annexes). Final review and update approval at next Head Group meeting.</p> <ul style="list-style-type: none"> • CR 1181 - abusive call & spamming contacts: Aim of this CR would be to replace annex 2 & 3 of abusive call & spamming documentation by a list of contacts available on Teldas website. Head Group agrees to investigate on such a solution and to implement it if easy to implement. <p>AI 174: Teldas to investigate on a solution and to implement it on Teldas website if easy to implement.</p>	<p>AI 173</p> <p>decision</p> <p>AI 174</p>
<p>4</p>	<p>Number Portability</p> <ul style="list-style-type: none"> • ONP document for implementation: There is currently an update of this document. Discussions are ongoing at working group Level (clarifications regarding mobile prepay, time out process, annex 1). <p>AI 175: Teldas to provide the draft version to HG members after working group meeting on 20.05.2011. All TSP to send a feedback to Teldas until 21.06.2011. In case of no feedback, the new version will be considered as approved and published</p> <ul style="list-style-type: none"> • NP solution for virtual operators: This CR will not be included in the scope of inet-server release 2012 as there is not sufficient support from the operators. CR will be opened with the proposed solution, but will not be followed for the time being (See CR 1183). 	<p>AI 175</p>
<p>5</p>	<p>Individual Number Allocation</p> <ul style="list-style-type: none"> • Ina allocation table: new version published on 21.03.2011 	

	<ul style="list-style-type: none"> • Industry standard Tariff 1- Change of TC 10004 for 084x numbers: After discussion, Head Group participants decides to remove the unused TC 10931 (8.10 cts / minutes) and to change TC 10004 (from 8.07 cts to 8.10cts / minutes). 2- New tariff requested by Swisscom with the following parameter values: <ul style="list-style-type: none"> Setup Rp./Call: 170.00 Usage Charges Rp./Min.: 140.00 Service Group: 090x/18x Ready for use per 1.8.2011 <p>HG decides to accept this new TC creation. This will be the last update of Industry Standard Tariffs for year 2011. However, as the other operators have not been informed of this new tariff before the HG meeting, operators that have an issue with this new TC creation can send a feedback until 10.06.2011 to HG chairman.</p> <p>AI 176:</p> <ul style="list-style-type: none"> - VTX to remove TC 10931 - Swisscom to create the new TC for 090/18x - Swisscom to update Industry standard Tariff list and to request HP for TC 10004 change. - Implementation date: 1.09.2011, unless other TSP have any issue or would like to add new TC before end of 2011. In case of any issues, implementation date will be postponed; <u>please inform HG chairman before 10.06.2011.</u> <ul style="list-style-type: none"> • In a general set-up: please refer to Swisscom proposal in order to allow CDR older than 5 days (up to 10 days) in XDR files in case of IT breakdown. <p>AI 177: all TSP to assess Swisscom proposal before next Head Group meeting</p>	<p>Decision</p> <p>Decision</p> <p>AI 176</p> <p>AI 177</p>
6	<p>OFCOM news</p> <ul style="list-style-type: none"> • Beat Hofmann informs that OFCOM receives more and more complaints regarding “silent calls”, ie outgoing marketing calls made through an automated system, sometimes with a false CLI. OFCOM reminds that “silent calls” are to be considered as spam (OST art. 83 al. 3) and that using a wrong CLI is illegal. Operators have the right to suspend the customer line (call center) in order to prevent spam. • OFCOM informs that the following ECC recommendations have been approved: <ul style="list-style-type: none"> - ECC Recommendation (11)02 on CLI/OI - ECC Recommendation (11)03 on Numbering and Addressing for M2M Communications Two other ECC documents have been finalized for consultation by working group NaN (see www.ero.dk under ECC activities / public consultations): <ul style="list-style-type: none"> - ECC Decision - Reserving the National Number Range 111 for Long Term European Harmonisation Purposes - ECC Recommendation- Usage and Reservation of National Short Numbers Beginning with 11X • eOFCOM will be migrated to a new website „BAKOM online“. Each users of eofcom will be personally informed. 	
	<p>Any other Business</p> <ul style="list-style-type: none"> • HG can review ONP & INA SLA once a year if needed. Current version entered into force on 1.1.2011 <p>AI 178: All TSP to check whether INA & ONP SLA should be updated again and to make proposals for next Head Group meeting.</p> <ul style="list-style-type: none"> • Head Group Chairman: no alternative candidate so far. AI 169 remains open. 	AI 178

End of document