

## meeting minutes

**subject** TSP Head Group – January 2012

**date** 19.1.2012 **time** 10:00 – 15:30

**place** c/o Orange, Biel-Bienne

**participants**

Markus König	BAKOM
Felix Weber	Colt
Roman Weisskopf	Improware
Marion Marty	Orange
Hatim Bennani	Orange
Andreas Meier	Sunrise
Marcel Ulrich	Swisscom
Christoph Kaelin	Swisscom
Anne-Catherine Christen	Teldas GmbH
Francis Cobbi	VTX
Benjamin Reichmuth	Upc Cablecom
Luca Coscia	UPC Cablecom
Hugo Nyffeler	Verizon

**apologies** Beat Hofmann BAKOM

**minutes keeper** Marion Marty / minutes date: 21.02.2012

- Next meetings**
- Thursday 22 March 2012, Sunrise premises in Zürich, as from 10:30 until 15:30
  - Thursday 14 June 2012, OFCOM, Biel as from 10:00 until about 15:00

**Documents**



TSP Head Group documents 19.01.20:

 Action  Decision  Information

ref	point of discussion	Decisions			
1.1	<b>Action Item review</b> <b>Remaining action items for year 2011</b>				
	<b>AI</b>	<b>Action Item Issue</b>	<b>Responsible</b>	<b>Target date</b>	
		<b>Status</b>			
	169	HG Chairman: all TSP to evaluate who could take over Head Group leadership for the next period.	all	19.01.2012	Closed
	179	Please escalate directly to Teldas Manager in case of QoS issues with new migrated HP Helpdesk.	all Inet-server users	asap	Still open
	187	Decision regarding the ordering of CR 1153	Teldas	asap	closed
	188	Implementation of CR 1186 on Teldas webpage (main contact person for each main topics INA/ONP/etc.)	Teldas	asap	closed
	189	provide a feedback to Teldas on CR 1188 before next Working Group meeting.	All TSP	15.11.2011	closed
	190	Submit ONP document for implementation for formal approval after discussions at Working Group level	Teldas	19.01.2012	closed

191	Industry standard tariff: Feedback regarding proposal. Swisscom to publish updated list.	All TSP / Swisscom	24.11.2011 1.12.2011	Closed
192	CR1166: Check whether MVNO & reseller partners can access short code 499	All Mobile TSP	19.01.2012	Closed
193	Provide inputs for ONP SLA review. Swisscom-> review clause 8.1 & transaction / activation date topic.	All TSP / Swisscom	19.01.2012	Closed
194	Propose an annex with ONP IC conditions that could apply per default in case no bilateral contract.	Sunrise	19.01.2012	Closed
195	Check if ONP POA can be accepted without stamp for business customers + POA with electronic signature.	All TSP	19.01.2012	Closed

**AI169:** No candidate interested to take over the Headgroup chairmanship for the next period of time. Action Item is closed, interested TSP to take directly contact with current chairman.

**AI 179:** Swisscom already notified issues. Ticket opening and closing confirmation does not seem to be sent systematically. Teldas is following helpdesk quality issue closely. AI remains open.

**AI 187:** Teldas decided in November 2011 not to order CR1153 (automated testing tool for GUI)

#### Action items for year 2012

AI	Action Item Issue	Responsible	Target date	Status
01	all TSP to check and update their "main contacts" for INA, ONP, etc under Teldas Homepage (cf CR 1186).	All TSP	Next meeting	new
02	All TSP to clarify whether a parallel run for file transfer after release would be useful and for how long.	All TSP	Next meeting	new
03	CR1166: Provide to Teldas a list of own partial MVNO partners and solution planned to access short id 499.	All Mobile TSP	Next meeting	new
04	ONP IC conditions in case no bilateral contract: Clarify if annex can be added in Teldas ONP user contract.	Teldas	Next meeting	new
05	ONP IC conditions in case no bilateral contract: update the draft on the basis of inputs from other TSP.	Sunrise / all TSP: inputs	Next meeting	New
06	Electronically signed ONP POA: provide further information on technical configuration needed by Donor	VTX	Next meeting	New
07	Check if ONP POA signed with an electronic device in shops (like in post office) could be accepted as valid	All TSP	Next meeting	New
08	ONP doc for implementation: Check if new wording regarding reject reason 1 is acceptable.	Swisscom	31.01.2012	New
09	CR1166: check if a common press release regarding the new prepay process (and aligned marketing documentation) could be envisaged.	All mobile TSP	Next meeting	new

<b>1.2</b>	<b>Minutes of last meeting</b> Head Group approves minutes of last meeting (1.11.2011) without any change. Minutes are available on Teldas website.	see minutes attached
<b>2</b>	<b>Teldas topics</b> <ul style="list-style-type: none"> <li>CR 1186 (main contact person for each main topics INA/ONP/etc.) has been implemented on Teldas webpage (see AI 188)</li> </ul> <b>AI 01:</b> All TSP to check and update their main contacts for INA, ONP, etc..... <ul style="list-style-type: none"> <li><b>Status INet Release 2012</b> <ul style="list-style-type: none"> <li>Inet-server release is on track with rollout planned on 7.06.2012, only milestone 09 has been delayed- without impact on global planning. Summary of release changes can be found in the "Inet-server release notes 2012" available on the Teldas homepage. File transfer interface is impacted: .upl and .lpw files modified (not .lph).</li> <li>There may be a possibility of parallel running for the file transfer after roll-out – limited to a few weeks (parallel run is anyway needed for the test version). Teldas will clarify</li> </ul> </li> </ul>	AI 01  (see attached)

	<p>this within the working group.</p> <p><b>AI 02:</b> All TSP to clarify whether such a parallel run would be useful and for how long.</p> <ul style="list-style-type: none"> <li>- as CR 1153 (AI 187) has not been ordered, all TSPs have to guarantee enough resources dedicated to testing phase.</li> <li>- CR 1180: operators with more than one NPRN should provide a list to Teldas with number blocks and associated NPRN (Action Item for Working Group).</li> <li>- CR1166: There are still discussions regarding implementation of CR1166 at working group level. Teldas already contacted MVNO with own SMS-C and NPRN regarding access to short code 499 but cannot contact partial MVNO directly.</li> </ul> <p><b>AI 03:</b> Mobile Network Operators (MNO) to provide to Teldas a list of their partial MVNO partners (without NPRN) with solution envisaged to access short code 499. Teldas will coordinate the relationship with MNC, MNOs remains responsible for the coordination with their own partners...</p> <ul style="list-style-type: none"> <li>• <b>Non working days list for 2013</b>  <b>Decision:</b> Teldas do not need Head Group approval. List to be similar to the 2012 one. Teldas will inform Head Group when this list will be forwarded to HP.</li> <li>• <b>New Change requests</b> (see Teldas Homepage for CR description) <ul style="list-style-type: none"> <li>- CR1190 (HP to be able to receive and send pgp encryption in case sensitive data are enclosed in emails – upon request of email sender). This to prevent data protection issues when sensible data are sent per email (and because emails from / to HP are transiting through the US). However, difficult for HP to maintain as many public key as email correspondents. Alternative is to exchange sensitive data over a web platform or by fax.  <b>Decision:</b> Close CR 1190 and exchange critical data (like POA) via fax with HP.</li> </ul> </li> <li>• <b>HP data center &amp; helpdesk migration</b>  No clear roll out date, although planned so far for end of June 2012. Teldas to clarify and come back with further details (in particular if a “non-working day” must be defined).</li> <li>• <b>Teldas documentation</b>  Release documentation has been published: “Inet-server release notes 2012”</li> <li>• <b>Teldas statistics</b>  Will be published on Teldas home page and presented during next HG meeting.</li> </ul>	<p>AI 02</p> <p>AI 03</p> <p>Decision (See attached)</p> <p>Decision</p>
<p>3</p>	<p><b>Individual Number Allocation</b></p> <ul style="list-style-type: none"> <li>• <b>Industry standard list (AI 191)</b>  The updated list of Industry Standard Tariffs has been finalised and published on the Teldas Homepage on 8.12.2011. Implementation deadline for all TSP is 01.03.2012. Seven new industry standard tariffs have been added to this list: <ul style="list-style-type: none"> <li>- one requested by Swisscom,</li> <li>- two requested by Conduit</li> <li>- and four additional tariffs chosen amongst the most used online tariffs. Two online tariffs initially selected for this update have finally not been included, because they had a price structure with a free of charge starting interval, not eligible for Industry Standard Tariffs.</li> </ul> </li> <li>• <b>Industry standard tariffs</b>  Unused tariffs are automatically removed after 6 months according to INA rules. This led to an issue early this year because a TSP choose an INA industry standard tariff that disappeared just before launch of the associated INA number.  <b>Decision:</b> No change of process so far but notification must be sent to Swisscom each time Industry standard tariff(s) will be removed so that a new INA Industry Standard list can be published at least 10 days before removal of the concerned tariff(s).</li> <li>• <b>INA allocation table</b>  no new version since V48 from 4.10.2011</li> </ul>	<p>Decision</p>

<p>4</p>	<p><b>Number Portability</b></p> <ul style="list-style-type: none"> <li>• <b>ONP IC conditions</b> by default in case no bilateral contract (AI 194) - see draft proposal by Sunrise. <b>Decision:</b> Head Group participants agree on the principle to have such an annex. This annex could be attached to the Teldas ONP user contract. This must be a reference document only in case both party agree not to sign a bilateral contract. In any case existing bilateral contracts remains valid.</li> </ul> <p><b>AI 04:</b> Teldas to clarify if such an annex can be added easily in the Teldas ONP user contract.</p> <p><b>AI 05:</b> Sunrise to propose an updated draft on the basis of inputs from other TSP.</p> <ul style="list-style-type: none"> <li>• <b>Mandatory stamp for ONP business POA (AI 195)</b> The presence of a company stamp on the POA will not prevent slamming. <b>Decision:</b> Head Group participants agree to remove the stamp as a mandatory part of POA in the ONP doc for implementation (although Colt would have preferred to keep it).</li> <li>• <b>Use of electronic signature for ONP POA (AI 195)</b> Electronic signature is to be understood as qualified signature (e.g. with Swiss ID). No change in ONP document so far, but this will be discussed again at next meeting.</li> </ul> <p><b>AI 06:</b> VTX to provide further information on the technical configuration needed on Donor side to check an electronically signed POA provided by recipient (impact on donor side if donor do not implement electronic signature).</p> <p><b>AI 07:</b> All TSP to check if POA signed through an electronic device – pad- in shops (like in post office) could be accepted as valid POA by donors.</p> <ul style="list-style-type: none"> <li>• <b>ONP document for implementation (AI 190)</b> <b>Decision:</b> new version approved with modifications made during HG meeting, under reservation that Swisscom agrees to new wording regarding reject reason 1 (see chapter 5.1.4.2) and that mobile TSP &amp; working group review chapter 6.1 (CR1166) until 31 Jan.</li> </ul> <p><b>AI 08:</b> Swisscom to check if new wording regarding reject reason 1 is acceptable.</p> <ul style="list-style-type: none"> <li>• <b>MNP prepay - CR1166:</b></li> </ul> <p><b>AI 09:</b> Mobile TSP to check if a common press release regarding the new prepay process (and aligned marketing documentation) could be envisaged.</p> <ul style="list-style-type: none"> <li>• <b>ONP SLA (AI 193):</b> <b>Decision:</b> Version approved during HG meeting. See attached final version. Will be published in April. Valid as from 1.07.2012.</li> <li>• <b>Partial porting &amp; BBSCS:</b> Clarify why BBSCS porting charged when partial porting flag is used =&gt; To be discussed at next meeting.</li> </ul>	<p>Decision</p> <p>AI 04 AI 05</p> <p>Decision</p> <p>AI 06 AI 07</p> <p>Decision</p> <p>AI 08 AI 09</p> <p>Decision (see attached)</p>
<p>5</p>	<p><b>Information from OFCOM</b></p> <ul style="list-style-type: none"> <li>• <b>Number blocks given back by Sunrise (eleven old Tele2 blocks)</b> OFCOM sent a letter to concerned TSP (i.e with ported-in numbers from these number blocks). Some blocks will be taken over by another TSP, others will be given back to OFCOM. In this case, customers with numbers ported from these blocks will have to change their numbers. A transition period should be granted to these customers (three to six months at least).</li> </ul>	
<p>6</p>	<p><b>Any other Business</b></p> <ul style="list-style-type: none"> <li>• <b>Abusive call:</b> documentation not updated so far, still pendent (Urs Meienberger &amp; Olivier Stampfli, Swisscom). A new version of the document has been discussed during the abusive call meeting hold on 26.10.11.</li> </ul>	

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