

meeting minutes

subject TSP Head Group – June 2012

date 12.06.2012 **time** 10:00 – 15:30

place c/o OFCOM, Biel-Bienne

participants

Markus König	BAKOM/ OFCOM
Marco Recupero	CallVenture Telecommunications
Muriel Douglass	Orange
Marion Marty	Orange
Felix Weber	Orange
Andreas Meier	Sunrise
Marcel Ulrich	Swisscom
Christoph Kaelin	Swisscom
Anne-Catherine Christen	Teldas GmbH
Benjamin Reichmuth	Upc Cablecom
Luca Coscia	Upc Cablecom

apologies

Beat Hofmann	BAKOM/OFCOM
Roman Weisskopf	Improware
Hatim Bennani	Orange
Francis Cobbi	VTX
Hugo Nyffeler	Verizon

minutes keeper Marion Marty / minutes date: 31.07.2012

Next meetings

- Thursday 20 September 2012, Swisscom, Bern-Worblaufen as from 9:30 to about 15:00
- Thursday 13 December 2012, Cablecom, Zürich as from 10:30 until about 15:30

Documents



doc HG meeting
12June2012.zip

 Action  Decision  Information

ref	point of discussion	Decisions												
1.1	<p>Welcome & farewell</p> <ul style="list-style-type: none"> • Welcome to Marco Recupero, Call Venture, participating for the first time in the Head Group. • Thank you to Christoph Kaelin, Swisscom, who takes a new position. Gérard Covolo replaces him in HG (Gerard.Covolo@swisscom.com) and takes over INA allocation table and Industry Standard Tariffs list. • After more than 2 years as Head Group Chairman, Marion Marty is leaving Orange (replacement by Felix Weber). The Head Group is now looking for a new chairman. 													
1.2	<p>Action Item review</p> <p>Action items for year 2012</p> <table border="1"> <thead> <tr> <th>AI</th> <th>Action Item Issue</th> <th>Responsible</th> <th>Target date</th> <th>Status</th> </tr> </thead> <tbody> <tr> <td>04</td> <td>ONP IC conditions in case no bilateral contract: Clarify if annex can be added in Teldas ONP user contract.</td> <td>Teldas</td> <td>asap</td> <td>closed</td> </tr> </tbody> </table>	AI	Action Item Issue	Responsible	Target date	Status	04	ONP IC conditions in case no bilateral contract: Clarify if annex can be added in Teldas ONP user contract.	Teldas	asap	closed			
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04	ONP IC conditions in case no bilateral contract: Clarify if annex can be added in Teldas ONP user contract.	Teldas	asap	closed										

05	ONP IC conditions in case no bilateral contract: provide inputs to finalize the document	all TSP: inputs	Until 20 April	closed
06	Electronically signed ONP POA: provide further information on technical configuration needed by Donor	VTX	next meeting	Still open
10	Align the wording of customer's communication related to the new Prepay departure process.	Mobile TSP	End of April	Closed
11	Teldas to modify the access right on Teldas Homepage rubric "Project"	Teldas	HG meeting 12.06.2012	Closed
12	FNP interoperator group should check again if CR 1193 is really needed and provide feedback to Teldas asap.	FNP interoperator	20.04.2012 -> 12.06.12	Closed
13	Put in place a notification process to inform the owner of IST list (Swisscom today) that an IST will be removed.	Teldas	Next meeting	Still open
14	Provide any comments / inputs regarding GUM update to Teldas before 20 April 2012	All TSP	20.04.2012	Closed
15	Confirm that Price Manual will be updated with same price for partial porting with/without DSL access	Swisscom	HG meeting 12.06.2012	Closed
16	- Check item 2 in Table 2 of ONP SLA - Publish final version of ONP SLA valid as from 1.07.12	Cablecom Teldas	20.04.2012 End of April	Closed
17	Update ONP document for implementation & submit it to HG members for approval by email until 30.04.2012	Teldas	Inputs until 20.04.2012	Closed
18	Clarify conditions to have MTR entered into SC price manual / numbering manual	Swisscom	HG meeting 12.06.2012	Closed
19	Check if OK to use the HG platform to broadcast info regarding significant changes in network configuration	All TSP	HG meeting 12.06.2012	closed
20	Status of abusive call documentation	All TSP	Next meeting	Still open
21	CR 1198- Anonymous nb blocks in OFCOM_List_new: Inet must be adapted to the new OFCOM list	OFCOM / Teldas	ASAP (done on 21.07.12)	New
22	CR 1166- Monitor the SMS departure announcement, provide an overview. Mobile TSP to provide feedback	Teldas & mobile TSP	Next meeting	New
23	Prepare handling & notification process in case number blocks are transferred or returned to OFCOM.	Teldas, WG, OFCOM	Next meeting	New
24	MNP & FNP interoperator Groups to provide feedback regarding CR 1193, 1194 and 1196	All TSP	Next meeting	New
25	Check position on CR 1195 (new notification rule for MNP operators) for approval at next HG meeting.	Mobile TSP	Next meeting	New
26	Monitor the HP help desk quality of service and escalate any issues to Teldas manager Anne-Catherine Christen	All TSP	Ongoing	New
27	Industry standard tariffs: notify new tariff changes to AC Christen until next meeting (implementation 1.1.2013)	INA-TSP	Next meeting	New
28	ONP doc for implementation: All TSP to notify needed changes until next meeting for review by the HG.	All TSP	Next meeting	New
29	Swisscom to notify Teldas of any changes in the Swisscom price manual (for update on SLA annex)	Swisscom	Ongoing	New
30	ONP SLA: All TSP to announce changes / updates needed in ONP SLA before next meeting	All TSP	Next meeting	New
31	All TSP to check and update their contact details for abusive calls on the Teldas homepage	All TSP	Next meeting	New
32	All TSP to take position regarding the HG chairman replacement and to propose a solution	All TSP	Next meeting	New

<p>1.3</p>	<p>Minutes of last meeting</p> <p>Head Group approves minutes of last meeting (22.03.2012) without any change. Minutes are available on Teldas website.</p>	<p>Decision</p> <p>Decision see attached</p>
<p>2</p>	<p>Teldas topics</p> <ul style="list-style-type: none"> • Status INet-Server Release 2012 <ul style="list-style-type: none"> - Inet release rolled out smoothly last week on 7.06.2012 without any major issues - New prepay process for MNP has been introduced with SMS departure announcement and SMS reminder (CR 1166). So far there has been about 1000 SMS received / day. - The introduction of the nb block management functionality (CR 1180) changes the way porting are initiated. Ambiguous number blocks are now associated to a unique NPRN manually. On Inet-server, new lists are now available on a daily basis (under "reports"). - Teldas thanks every operators and the operator's employees for participating in the tests and for making this roll-out a success!!! - Please refer to document "final status report test INet-server 2012" that highlight potential future change requests. These potential change requests will be first discussed in the Working Group. - The following CR have been included in the release at last minute: <ul style="list-style-type: none"> - CR 1192 CLSN List available on SSH repository / and GUI menu bar - CR 1197 New Report "OFCOM List Differences" - CR 1198 Anonymous number blocks in OFCOM_List_new AI 21 CR 1198: Inet must be adapted to the new list provided by OFCOM as from July 2012. OFCOM and Teldas to coordinate. AI 22 CR 1166 Teldas will monitor the SMS departure announcement and provide an overview to the mobile operators during summer. Mobile operators to provide a feedback regarding operation of this new functionality at next HG meeting. • Process in case of number block transferred, withdrawn or given back: Teldas will prepare a draft process to specify handling and notification between OFCOM, Teldas and TSPs with regards to ONP process in case of modification of nb block owner (transfer) or in case a nb block is given back to OFCOM (withdrawal or returned). AI 23 Teldas to prepare this process with OFCOM and Working group for presentation at next HG meeting • Review of new Change requests (see Teldas webpage CR) <ul style="list-style-type: none"> - CR 1193 – ONP Field "ALL" modifiable at REPRESENT (request FNP group) => This CR was not ordered for the release as no feedback were provided by the FNP group. Feedback still awaited from the fixed Operators. - CR 1194 - ONP doc for implementation: reject reason 001 (request Orange) => Feedback awaited from Mobile Operators 	<p>See doc attached</p> <p>AI 21</p> <p>AI 22</p> <p>AI 23</p> <p>AI 12</p>

	<ul style="list-style-type: none"> - CR 1195 - ONP doc for implementation: rule for new MNP operators (request Orange) => Feedback expected from HG members at next HG - CR 1196 – ONP Express vs Normal (request FNP group) => To be discussed at next Working group; Feedback also requested from MNP group. <p>AI 24 MNP and FNP group to provide feedback regarding CR 1193, 1194 and 1196 (will be discussed during MNP interoperator WG meeting on 14.06, HG chairman email to FNP interoperator WG dated 13.06 attached)</p> <p>AI 25 All mobile operators to take position on CR 1195 (new notification rule for MNP operators) for approval at next HG meeting.</p> <ul style="list-style-type: none"> • HP data center migration / Help desk <ul style="list-style-type: none"> - Back-up system has been moved from Brugg (green.ch) to Lupfig (green.ch) on 24.05.2012. No move planned from Glattbrugg to Balsberg for the INet-server anymore. - Our new Help desk Representative at HP is leaving end of June – replacement and handover planned and ongoing. <p>AI 26 Teldas ask all TSP to monitor again the Help desk quality of service and copy any issues to Anne-Catherine Christen</p> <ul style="list-style-type: none"> • Teldas Documentation: Latest published documents <ul style="list-style-type: none"> - New version of General User Manual (GUM) has been published on 7.06.2012. A new version is already in preparation for publication in September. - ONP document for implementation has been finalised and submitted for approval by Head Group per email end of April. New version has been published with value date 1.07.2012 (previous version was valid as from 7 June 2012). - User contract ONP (with new appendix 5 -> SLA and new annex to SLA regarding ONP Billing of portability charges between Donor and Recipient TSPs) - All INet-server release related documentation 	<p>AI 24</p> <p>AI 25</p> <p>AI 26</p>
<p>3</p>	<p>Individual Number Allocation</p> <ul style="list-style-type: none"> • INA allocation table: Latest versions: V51 from 20.04.2012, V52 from 7.06.2012 • Industry standard tariff list: No new version since V22 published on 13.03.2012. Next possible change in this list will have to stick to the following milestones: <ul style="list-style-type: none"> - All INA TSP to notify new tariff changes to AC Christen until next meeting (20.09) - Approval of the new tariffs by HG on 20.09.2012 - Finalisation & Publication of the list by Swisscom until end of October 2012 - Implementation as from 1.1.2013 <p>AI 27 All INA TSP (incl. Conduit) to notify new tariff changes to AC Christen until next meeting</p>	<p>Decision</p> <p>AI 27</p>
<p>4</p>	<p>Number Portability</p> <ul style="list-style-type: none"> • ONP doc for implementation: A new version is in preparation. See a recap of planed modification in attached slides. <p>AI 28 All TSP to notify needed changes until next meeting for review by the HG.</p> <ul style="list-style-type: none"> • ONP SLA / IC conditions in case no bilateral contract (AI 04 /05): Annex has been finalized end of May 2012 and added to the new Teldas ONP user contract as addendum to annex 5 “Service level Agreement”. It is applicable as from 1.07.2012. Teldas already notified all concerned users (automated email notification for the SLA, Teldas newsletter, direct email to main user as defined in the Teldas contact). <ul style="list-style-type: none"> - ONP IC prices as mentioned in this annex will be updated by Teldas on a regular basis (every 6 month) according to SC price manual. Any modification of this annex 5 has to be submitted to the Head Group for approval. - Any update / changes to the ONP SLA should be announced before next meeting. Latest date for publication is end of November for validity date 1.01.2013. 	<p>See attached slides</p> <p>AI 28</p> <p>See attached documents</p> <p>Decision</p>

	<p>AI 29 Swisscom to notify Teldas of any changes in the Swisscom price manual.</p> <p>AI 30 All TSP to announce changes / updates needed in ONP SLA before next meeting.</p>	<p>AI29</p> <p>AI30</p>
6	<p>Any Other Business</p> <ul style="list-style-type: none"> • Information from OFCOM: No specific information • Number blocks returned to Bakom (Sunrise and In& Phone blocks)- latest status <ul style="list-style-type: none"> - Regarding the blocks given back to OFCOM by sunrise, solutions have been found for specific customers. The remaining blocks will be given back to OFCOM and Teldas will perform a return to NRH for the few remaining ported numbers. - Head Group participants agree that in such cases a minimum period of 6 month should be granted to concerned customers between notification and deadline to put the number out of service. This should be considered in the process according to AI 23. • MVNO considered as new mobile operator for MNP <ul style="list-style-type: none"> - MVNOs that are using the infrastructure of an host mobile operator do not generally handle MNP directly on Inet-server but use the NPRN of the host operator (see mobile reseller's process as defined in ONP document for implementation). - According to OFCOM, mobile number blocks & MNC (part of IMSI for sim cards) can only be allocated to operators of mobile services with a spectrum license or that have signed a national roaming agreement with one of the licensed mobile operators (full MVNO configuration) or operators offering other mobile services according to E212. - This condition also applies to operators wishing to in-port mobile numbers through INet. For MNP, this means that only a few MVNOs (the ones that get mobile number blocks from OFCOM) should use INet-server with their own NPRN. • MVNO (for information): Barablu / Mundio Mobile does not have any national roaming agreement anymore. • Routing of calls to +800 Universal International Freephone Number: See information in attached slides. HG participants consider that current process is sufficient, nothing to be implemented on Inet-server. • Status abusive call document (AI 20): No news so far regarding the update of abusive call documentation (see AI 20). <ul style="list-style-type: none"> - Changes on the Teldas Homepage: three contact levels are now available for abusive call: customer's contact, main contact & escalation contact (only accessible with login). <p>AI 31 All TSP to check and update their contact details on the Teldas Homepage.</p>	<p>See attached slides</p> <p>Decision AI 23</p> <p>See attached slides</p> <p>AI 20</p> <p>AI 31</p>
7	<p>New Head group Chairman</p> <p>Marion Marty from Orange is leaving Orange end of July 2012. A new chairman must be appointed. No HG participants volunteered so far to take this role. After discussion, the proposal of the HG participants is as follows:</p> <ul style="list-style-type: none"> - New HG Chairman could be appointed for one year and will have to prepare the HG meetings (agenda, invitation, person of contact for any questions) and lead the discussion during the meetings (4 to 5 meetings a year). Each operator participating in HG meeting on a regular basis will have to take the lead for one year. Meeting minutes will be prepared by another HG member (not the chairman) appointed at each meeting (one meeting in advance). - HG Chairman should preferably be someone from the industry (not OFCOM, nor Teldas). <ul style="list-style-type: none"> - Next meeting on 20 September 2012 will be prepared (agenda and invitation) by Teldas (AC Christen) ad-interim. Meeting minutes by Andreas Meier, Sunrise. <p>AI 32 All to take position on the above mentioned proposal and to clarify who could take the Head Group chairmanship as from September / December 2012.</p>	<p>AI 32</p>

End of document