

## Anne-Catherine Christen

Tel.: +41 78 665 19 01

e-mail: anne-catherine.christen(at)teldas.ch

# Agenda TSP Headgroup

**Date meeting:** 03/09/2013

**Time:** 10:30 – 15:00

**Location:** Sunrise, Oerlikon (Meeting point at the Sunrise reception)

**Author:** Anne-Catherine Christen

**Date Agenda:** 26/08/2013

<b>1</b>	<b>Meeting Minutes</b>	<b>10:30</b>
<b>2</b>	<b>Various information from Teldas</b> <ul style="list-style-type: none"><li>- Overview documentation changes / Teldas Webpage</li><li>- Information about the Data Centre move / Migration Plan</li><li>- Information about next Inet-Server Release (2014)</li></ul>	<b>10:45</b>
<b>3</b>	<b>ONP Topics</b> <ul style="list-style-type: none"><li>- Prepay departure announcement process (AI 05)</li><li>- Change Request 1207 (WG could not find a common solution, Headgroup to decide)</li><li>- ONP SLA: Any changes required for 1.1.2014?</li></ul>	<b>11:45</b>
	<b>Lunch &amp; end of meeting</b>	<b>12:30</b>
<b>4</b>	<b>INA Topics</b> <ul style="list-style-type: none"><li>- Ina Reporting (AI 01)</li><li>- Ina allocation table (AI 02)</li><li>- INA SLA: Any changes required for 1.1.2014?</li><li>- Industry Standard Tariffs:<ol style="list-style-type: none"><li>1. Any new requirements for 1.1.2014 ?</li><li>2. Shared tariff classes (Art. 22 FDV says max 7.5 Rappen/min.): Is it correct to have tariff classes 10004, 10116 and 10659 allocated to SRS?</li></ol></li></ul>	<b>13:30</b>
<b>5</b>	<b>AOB &amp; Action Items</b> <ul style="list-style-type: none"><li>- Information from OFCOM (status FDV Revision...)</li><li>- See list of open actions from previous meeting</li></ul>	<b>14:30</b>
	<b>End of meeting</b>	<b>15:00</b>

Status actions from previous meeting:

AI	Action Item Issue	Responsible	Target date	Status
38	Check whether delays could be decreased to activate/deactivate an INA number. In parallel Teldas will make a change request.	All TSP Teldas	Next meeting	Closed
39	WG to analyse departure announcement process and how to deal with failure SMS. → WG proposes to use standard process for lost SIM, no need to change anything to the existing process.	WG	Next meeting	closed
40	Check why delays are longer than 3+3 days for portings of prepay customers.	Mobile Operators	Next meeting	Closed
41	Check what happens when the connection type should be changed with a porting (prepay/postpay).	Mobile Operators	Next meeting	Closed
01	Teldas to check if a list/report of INA numbers with tariffs > 2,./min and > 5,./min with the list of corresponding TCs figures could be setup → HP estimates the effort to approx. 3wd, official CR should be raised if still wished.	Teldas	Next Meeting	New
02	Anne-Catherine is going to clean up the INA Alloc. table with Ph.Ritter and find a solution to held the data in sync with System Status from INET. → Meeting Swisscom/Teldas took place, Swisscom checking inconsistencies in more details. 26.8: New layout INA Alloc Table will be circulated to WG for review on 10.9.2013. Objective: publication of new list before 31.10.2013.	Teldas	ongoing	ongoing
03	Swisscom will provide a new proposal of the wording with clearer understanding for public payphone in the IC Contracts. Now it states that the INA-TSP has the responsibility to block such calls (which is not acceptable) → contract 1.3 valid from 1.4.2013	Swisscom	22.3.2013	closed
04	Teldas to adapt the text in the "INA General Setup" Prepay and Payphone to (...fraudulent Cases....) → see drafts circulated to Headgroup and published	Teldas	22.3.2013	closed
05	Mobile operators to check whether their old Prepay departure process have been deactivated and if not, ensure it gets definitively closed. Status? Also new info at point of sales to ensure customers send their departure SMS directly at the purchase point. Seems ok now (see new figures).	Mobile operators	Next meeting	New
06	TSP's to have a look at the SLA's for Helpdesk: provide priorities for table 2.2. GUM + provide Helpdesk business hours needs.--> WG agrees with following critical services: INA urgent transactions, ssh/ppg key management, CLSN/password access issues, INA urgent transactions. All the other requests could have lower priority (≥24h).	All TSP	Next Meeting	closed
07	CR1207: Dependencies between numbers and product: Swisscom to clarify with their IT how they could change this.--> WG couldn't agree with Swisscom's position. Headgroup to decide whether to accept to close CR1207 or whether Swisscom should adapt its systems	Swisscom	Next meeting	ongoing
08	INA_TSPs to inform their customers that must notify OFCOM of INA owner changes → status?	INA-TSPs	Next meeting	New

09	ONP Document for Implementation: dummy process to be re-phrased more flexible → see new document published	Working Group	Next meeting	closed
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