

Anne-Catherine Christen

Tel.: +41 78 665 19 01

e-mail: anne-catherine.christen(at)teldas.ch

Agenda TSP Headgroup

Date meeting: 04/06/2013

Time: 09:30 – 12:30

Location: Swisscom Worblaufen, Konferenzraum 6

Author: Anne-Catherine Christen

Date Agenda: 22/05/2013

1	Meeting Minutes	09:30
2	Various information from Teldas <ul style="list-style-type: none">- Overview documentation changes / Teldas Webpage- Information about the Data Centre move	09:45
3	INA Topics <ul style="list-style-type: none">- Ina allocation table (presentation Swisscom), AI 02- Info on the change of INA System parameters - CR1203- Approval of the documents "INA General Set-Ups" and "INA Technical Framework and Principles" (see AI 04)	10:15
4	ONP Topics <ul style="list-style-type: none">- Prepay departure announcement process: feedback from WG (AI 39) + AI 5- Change Request 1207 (WG could not find a common solution, Headgroup to decide)- ONP for Liechtenstein (presentation Swisscom)	10:45 11:00
5	AOB & Action Items <ul style="list-style-type: none">- Information from OFCOM- See list of open actions from previous meeting	12:00
	Lunch & end of meeting	12:30

Status actions from previous meeting (15.03.2013):

AI	Action Item Issue	Responsible	Target date	Status
38	Check whether delays could be decreased to activate/deactivate an INA number. In parallel Teldas will make a change request.	All TSP Teldas	Next meeting	Closed
39	WG to analyse departure announcement process and how to deal with failure SMS. <u>→ WG proposes to use standard process for lost SIM, no need to change anything to the existing process.</u>	WG	Next meeting	Still open <u>closed</u>
40	Check why delays are longer than 3+3 days for portings of prepay customers.	Mobile Operators	Next meeting	Closed
41	Check what happens when the connection type should be changed with a porting (prepay/postpay).	Mobile Operators	Next meeting	Closed
01	Teldas to check if a list/report of INA numbers with tariffs > 2,./min and > 5,./min with the list of corresponding TCs figures could be setup <u>→ HP estimates the effort to approx. 3wd, official CR should be raised if still wished.</u>	Teldas	Next Meeting	New
02	Anne-Catherine is going to clean up the INA Alloc. table with Ph.Ritter and find a solution to held the data in sync with System Status from INET. <u>→ Meeting Swisscom/Teldas took place, Swisscom checking inconsistencies in more details.</u>	Teldas	ongoing	New <u>on going</u>
03	Swisscom will provide a new proposal of the wording with clearer understanding for public payphone in the IC Contracts. Now it states that the INA-TSP has the responsibility to block such calls (which is not acceptable) <u>→ contract 1.3 valid from 1.4.2013</u>	Swisscom	22.3.2013	New <u>closed</u>
04	Teldas to adapt the text in the "INA General Setup" Prepay and Payphone to (...fraudulent Cases....) <u>→ see drafts circulated to Headgroup</u>	Teldas	22.3.2013	New <u>closed</u>
05	Mobile operators to check whether their old Prepay departure process have been deactivated and if not, ensure it gets definitively closed. Also new info at point of sales to ensure customers send their departure SMS directly at the purchase point.	Mobile operators	Next meeting	New
06	TSP's to have a look at the SLA's for Helpdesk:provide priorities for table 2.2. GUM + provide Helpdesk business hours needs. <u>--> WG agrees with following critical services: INA urgent transactions, ssh/ppg key management, CLSN/password access issues, INA urgent transactions. All the other requests could have lower priority (≥24h).</u>	All TSP	Next Meeting	New <u>closed</u>
07	CR1207: Dependencies between numbers and product: Swisscom to clarify with their IT how they could change this. <u>--> WG couldn't agree with Swisscom's position. Headgroup to decide whether to accept to close CR1207 or whether Swisscom should adapt its systems</u>	Swisscom	Next meeting	New <u>on going</u>
08	INA_TSPs to inform their customers that must notify OFCOM of INA owner changes	INA-TSPs	Next meeting	New
09	ONP Document for Implementation: dummy process to be re-phrased more flexible <u>→ see new draft</u>	Working Group	Next meeting	New <u>closed</u>