

## Anne-Catherine Christen

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### Agenda TSP Headgroup

**Date meeting:** 13/12/2012

**Time:** 10:30 – 15:30

**Location:** Cablecom, Zürich, Showroom

**Author:** Anne-Catherine Christen

**Date Agenda:** 03/12/2012

<b>1</b>	<b>Meeting Minutes &amp; Action Items</b> <ul style="list-style-type: none"><li>- See list of open actions from previous meeting</li></ul>	<b>10:30</b>																																			
<b>2</b>	<b>Various information from Teldas</b>	<b>11:00</b>																																			
<b>3</b>	<b>INA Topics</b> <ul style="list-style-type: none"><li>- Industry standard tariffs (2 new tariffs from Swisscom/Conduit) &amp; Ina allocation table (version 54) <b>(AI 34)</b></li><li>- Timing of the INA Process (could we reduce the nr of days for SERVAN / SERVIN &lt; 4 and for tariff management &lt; 10) ?</li></ul>	<b>11:30</b>																																			
<b>4</b>	<b>ONP Topics</b> <ul style="list-style-type: none"><li>- SMS figures for prepay process<ol style="list-style-type: none"><li>1. issue about customer information at point of sales</li><li>2. issue about undelivered SMS (black-listing of value added numbers)</li></ol></li><li>- Timing of porting process : why is the wish date proposed in retail channels always at least 2 weeks later instead of the allowed 6 days?</li><li>- Information about number blocks returned to OFCOM (Switzernet, Intarnet)</li><li>- ONP User contract: Annex SLA "ONP Billing of portability charges between Donor and Recipient TSPs: Should we take over Swisscom new prices? (<a href="#">link</a>)</li></ul>	<b>12:00</b>																																			
	<b>Lunch</b>	<b>12:45</b>																																			
<b>5</b>	<b>Change Requests</b> <div style="background-color: #f0f0f0; padding: 10px; margin: 10px 0;"><p><b>Open change requests</b></p><table border="1"><thead><tr><th># Id</th><th>Date</th><th>Status</th><th>Author</th><th>Title</th></tr></thead><tbody><tr><td>1201</td><td>22.11.2012</td><td>Posted</td><td>Anne-Catherine Christen</td><td>simplification of GUI navigation bar</td></tr><tr><td>1200</td><td>06.09.2012</td><td>Commented</td><td>Philippe Lenherr</td><td>Preselection mit Rebilling</td></tr><tr><td>1196</td><td>01.05.2012</td><td>Commented</td><td>Roman Tschalèr</td><td>Express vs Normal</td></tr><tr><td>1194</td><td>17.04.2012</td><td>Commented</td><td>Marion Marty</td><td>ONP doc for implementation: reject reason 001</td></tr><tr><td>1193</td><td>03.02.2012</td><td>Commented</td><td>Anne-Catherine Christen</td><td>Field "ALL" to be suppressed</td></tr><tr><td>1183</td><td>19.05.2011</td><td>Postponed</td><td>Marion Marty</td><td>Number portability for virtual network operator</td></tr></tbody></table></div> <p>+ New CR for the GUI password to be opened by Philippe Ritter (Swisscom)</p>	# Id	Date	Status	Author	Title	1201	22.11.2012	Posted	Anne-Catherine Christen	simplification of GUI navigation bar	1200	06.09.2012	Commented	Philippe Lenherr	Preselection mit Rebilling	1196	01.05.2012	Commented	Roman Tschalèr	Express vs Normal	1194	17.04.2012	Commented	Marion Marty	ONP doc for implementation: reject reason 001	1193	03.02.2012	Commented	Anne-Catherine Christen	Field "ALL" to be suppressed	1183	19.05.2011	Postponed	Marion Marty	Number portability for virtual network operator	<b>14:00</b>
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<b>6</b>	<b>AOB</b> <ul style="list-style-type: none"><li>- Information from OFCOM</li></ul>	<b>15:00</b>																																			
	<b>End of Meeting</b>	<b>15:30</b>																																			

Status actions from previous meeting (20.9.2012):

AI	Action Item Issue	Responsible	Target date	Status
04	ONP IC conditions in case no bilateral contract: Clarify if annex can be added in Teldas ONP user contract.	Teldas	asap	Closed
05	ONP IC conditions in case no bilateral contract: provide inputs to finalize the document	all TSP: inputs	Until 20 April	Closed
06	Electronically signed ONP POA: provide further information on technical configuration needed by Donor	VTX		Closed
10	Align the wording of customer's communication related to the new Prepay departure process.	Mobile TSP	End of April	Closed
11	Teldas to modify the access right on Teldas Homepage rubric "Project"	Teldas	HG meeting 12.06.2012	Closed
12	FNP interoperator group should check again if CR 1193 is really needed and provide feedback to Teldas asap.	FNP interoperator	20.04.2012 -> 12.06.12	Closed
13	Put in place a notification process to inform the owner of IST list (Swisscom today) that an IST will be removed.	Teldas	HG Meeting 20.9.2012	Closed
14	Provide any comments / inputs regarding GUM update to Teldas before 20 April 2012	All TSP	20.04.2012	Closed
15	Confirm that Price Manual will be updated with same price for partial porting with/without DSL access	Swisscom	HG meeting 12.06.2012	Closed
16	- Check item 2 in Table 2 of ONP SLA - Publish final version of ONP SLA valid as from 1.07.12	Cablecom Teldas	20.04.2012 End of April	Closed
17	Update ONP document for implementation & submit it to HG members for approval by email until 30.04.2012	Teldas	Inputs until 20.04.2012	Closed
18	Clarify conditions to have MTR entered into SC price manual / numbering manual	Swisscom	HG meeting 12.06.2012	Closed
19	Check if OK to use the HG platform to broadcast info regarding significant changes in network configuration	All TSP	HG meeting 12.06.2012	Closed
20	Status of abusive call documentation	All TSP	HG Meeting 20.9.2012	Closed
21	CR 1198- Anonymous nb blocks in OFCOM_List_new: Inet must be adapted to the new OFCOM list	OFCOM / Teldas	HG Meeting 20.9.2012	Closed
22	CR 1166- Monitor the SMS departure announcement, provide an overview. Mobile TSP to provide feedback	Teldas & mobile TSP	HG Meeting 20.9.2012	Closed
23	Prepare handling & notification process in case number blocks are transferred or returned to OFCOM.	Teldas, WG, OFCOM	HG Meeting 20.9.2012	Closed
24	MNP & FNP interoperator Groups to provide feedback regarding CR 1193, 1194 and 1196	All TSP	HG Meeting 20.9.2012	Closed
24.1	CR 1194 - Mobile Operators to check why not possible to use reject reason 9 and 10 instead of changing instead of changing 001 <i>Notice: the CR reflects current practice and mobile operators don't want to change their systems. The CR will be implemented in the next version of the ONP Doc for implementation</i>	Mobile TSP	Next meeting	New
25	Check position on CR 1195 (new notification rule for MNP operators) for approval at next HG meeting.	Mobile TSP	HG Meeting 20.9.2012	Closed

26	Monitor the HP help desk quality of service and escalate any issues to Teldas manager Anne-Catherine Christen <i>Notice: no negative feedbacks received, smooth transition for the new Helpdesk operator</i>	All TSP	Ongoing	
27	Industry standard tariffs: notify new tariff changes to AC Christen until next meeting (implementation 1.1.2013)	INA-TSP	HG Meeting 20.9.2012	Closed
28	ONP doc for implementation: All TSP to notify needed changes until next meeting for review by the HG.	All TSP	HG Meeting 20.9.2012	Closed
29	Swisscom to notify Teldas of any changes in the Swisscom price manual (for update on SLA annex) <i>Notice: has not be done with latest price manuals publication</i>	Swisscom	Ongoing	
30	ONP SLA: All TSP to announce changes / updates needed in ONP SLA before next meeting	All TSP	Next meeting	New
31	All TSP to check and update their contact details for abusive calls on the Teldas homepage	All TSP	Closed	Closed
32	All TSP to take position regarding the HG chairman replacement and to propose a solution	All TSP /upc cablecom	Until 15.3.2012	
33	Anne Catherine too add all contact for ONP users and abusive calls	All TSP	Next meeting	Closed
34	Implementation of new INA Standard Tariffs	All TSP	1.1.2013	New
35	Change requests on GUM to be sent to A.-C. Christen <i>Notice: document published</i>	All TSP	Next meeting	New
36	Check legal view if customer doesn't sign PoA with flag "fast", but still wants to port out fast.	All TSP	Next meeting	New
37	Feedback to OFCOM to Circular 296 Numbering Misuse <i>Notice: to be closed, deadline already passed</i>	All TSP	12.10.2012	New