

## **Anne-Catherine Christen**

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# Agenda TSP Headgroup

**Date meeting:** 14/02/2014

**Time:** 09:30 – 12:30

**Location:** Swisscom, Worblaufen

**Author:** Anne-Catherine Christen

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<b>1</b>	<b>Meeting Minutes</b>	<b>09:30</b>
<b>2</b>	<b>Various information from Teldas</b> <ul style="list-style-type: none"><li>- Status/Feedback migration to Veltigroup</li><li>- INet Statistics 2013</li></ul>	<b>09:45</b>
<b>3</b>	<b>INet Release 2014</b> <ul style="list-style-type: none"><li>- Review of the INet-Release rollout + content (see attached rollout plan)</li></ul>	<b>10:30</b>
<b>4</b>	<b>ONP Topics</b> <ul style="list-style-type: none"><li>- Dependencies between numbers and product (AI 07)</li><li>- Broadcast e-mails (AI 10)</li><li>- ONP SLA: apparently come penalties not clear, mandate review of SLA within FNP/MNP groups?</li><li>- ONP Processes review planned by WG</li></ul>	<b>11:00</b>
<b>5</b>	<b>INA Topics</b> <ul style="list-style-type: none"><li>- Need for a general review of processes ? (e.g. fraud issue for calls to numbers with high tariffs, restrict amount of tariffs?, INA Branchenvereinbarung review?, simplifications of processes?...) Issue raised by upc cablecom</li></ul>	<b>11:30</b>
<b>6</b>	<b>AOB &amp; Action Items</b> <ul style="list-style-type: none"><li>- Information from OFCOM (INA fees...)</li><li>- See list of open actions from previous meeting</li></ul>	<b>12:00</b>
	<b>Lunch &amp; end of meeting</b>	<b>12:30</b>

Status actions from previous meeting:

<b>AI</b>	<b>Action Item Issue</b>	<b>Responsible</b>	<b>Target date</b>	<b>Status</b>
01	Teldas to check if a list/report of INA numbers with tariffs > 2,./min and > 5,./min with the list of corresponding TCs figures could be setup → HP estimates the effort to approx. 3wd, official CR should be raised if still wished. AI can be closed. No need for such a report was identified.	Teldas	Next Meeting	Closed
02	Anne-Catherine is going to clean up the INA Allocation table with Ph.Ritter and find a solution to held the data in sync with System Status from INET. Swisscom has renewed the list and send to the WG for feedback. A final Version will be published within the next view weeks. Action Item can be closed.	Swisscom	Next Meeting	Closed
05	Mobile operators to check whether their old Prepay departure process has been deactivated and if not, ensure it gets definitively closed. Status? Also new info at point of sales to ensure customers send their departure SMS directly at the purchase point. Seems ok now (see new figures). – Action Item can be closed.	Mobile operators	Next meeting	Closed
07	<b>CR1207: Dependencies between numbers and product: Swisscom to clarify with their IT how they could change this.--&gt; WG couldn't agree with Swisscom's position. Headgroup to decide whether to accept to close CR1207 or whether Swisscom should adapt its systems.</b> <b>To avoid customer complains in case of different cancelation periods, Swisscom and Sunrise will not change the process. Nevertheless upc will document the relevant cases and exchange it with Swisscom. upc and Swisscom will than analyse this cases and will decide if a clearer communication between the parties is needed.</b>	Swisscom / upc	Next meeting	ongoing
08	INA_TSPs to inform their customers that must notify OFCOM of INA owner changes→ status? All Operators informed their INA customer about the obligation to inform OFCOM about a change in ownership. - Action Item can be closed	INA-TSPs	Next meeting	Closed
09	<b>I-Net Server Release 2014 - Please raise your Change Requests via the CR Tool if you still want them to be included in a 2014 release.</b>	All Operators	Next Meeting	New
10	<b>The broadcast service, if ordered for all types of CON_Types, generates an important amount of e-mail traffic. When the receiving party doesn't implement the e-mail receipt correctly, the INet-Server will retry the sending several times until success. This will then slow down the normal e-mail traffic to Teldas users. Question: Is broadcast service still a requirement from OFCOM? Can we remove it from our documentation? OFCOM will check, if there is still a requirement.</b>	OFCOM	Next Meeting	New
11	<b>INet Server Migration Plan: Teldas User have to prepare the implementation of the new IP Address – Migration successful</b>	All Operators	22.11.13	closed