

Agenda TSP Headgroup

Date meeting: 25/08/2015

Time: 10:00 – 15:00

Location: Swisscom Office in Worblaufen Konferenzraum 6 (E1/0.11)

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Date Agenda: 17/08/2015

1	Meeting Minutes	10:00
2	INet Release 2016 and Rollout - See attached document from Veltigroup / Rout Plan /CR overview	10:15
	Lunch	12:00
3	Other Change Requests - See attached CR overview	13:15
4	Various information from Teldas	14:00
5	AOB & Action Items - Information/Questions from OFCOM - See list of open actions from previous meeting	14:30
	End of meeting	15:00

Status actions from previous meeting:

AI	Action Item Issue	Responsible	Target date	Status
12	Operators report to Teldas the experience and problems they might have after the migration to Veltigroup (Helpdesk support quality...). notably German language	All Operators	Next meeting	ongoing
14	Setup fee (INA): Is there a real need for setup fees higher than CHF 10.- / 20.- ? Should the code of conduct be adapted and setup fees higher than CHF 10.- / 20.- excluded? TSP's will monitor for approx. 1 year if more fraud cases will be detected.	All Operators	Next meeting	Still open as upc still encounters issues
18	After the presentation of the Teldas Statistic 2014, it was decided to open a new action point: Donor providers should check, if the routing is set correctly (15min before act-time and not waiting handover)	All Operators	Next Meeting	
19	Send out final comments to new SLA draft Final SLA ONP to be published by End April	A. Christen / All operators	Comments until end of March Publication until end of April	Done. AI can be closed
20	Change requests for ONP enhancements have to be written/submitted	A. Christen and Orange	End of March	Done. AI can be closed
21	Any change requests for INet-Release 2016 to be raised by operators	All operators	15.5.2015	Done. AI can be closed
22	Prepay departure process: there are still too many customers not sending SMS before INIT. Improve communication.	Mobile operators (Orange in particular)	31.5.2015	See also PR 10624