

Agenda TSP Headgroup

Date meeting: 04/03/2016

Time: 10:00 – 14:00

Location: Sunrise Office in Oerlikon (room tbd)

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Date Agenda: 03/02/2016

1	Meeting Minutes	10:00
2	INet Release 2016 / Oracle DB Migration <ul style="list-style-type: none"> - Status from Teldas on the Rollout Plan / + Test engagement from Headgroup - CR1237 Mobile Prepay porting: decide whether to accept Prepay with PoA as standard process or keep it as an exception process. <i>See chapt. 6.2 ONP Document for Implementation.</i> - CR 1224: decide whether to reduce the porting process duration (Operators should check what is the minimum time they can handle between SYNC and HANDOVER (system parameter MIN_MINUTES_SYNC currently 24h, could you handle 4h? MIN_MINUTES_SYNC_EMERGENCY, can we set it to 1h ?). <i>See chapt. 4.3 ONP Document for Implementation.</i> - CR1231: decide whether to reduce the lead time. It is currently 3 working days for Mobile & Mobile Prepay and 5 working days for all other connection types. Could we reduce it to 1 and 3? This would mean for Mobile the standard porting times could be of 1+1, for fixed 2+3 wd. <i>See chapt. 4.3 ONP Document for Implementation.</i> 	10:15
3	INet-Evolution <ul style="list-style-type: none"> - Recommendation to the members about the GUI redesign offer and SSH-web services offer. Note that the WG recommends to order the GUI redesign but not the SSH-web services. 	11:15
4	INet-Statistics <ul style="list-style-type: none"> - Presentation Teldas about the figures 2015 	11:45
5	AOB & Action Items <ul style="list-style-type: none"> - Whitelist/Blacklist for unsolicited calls (presentation from VTX) - Information/Questions from OFCOM - See list of open actions from previous meeting 	12:15
	Lunch and end of meeting	13:00 - 14:00

Status actions from year 2015:

AI	Action Item Issue	Responsible	Target date	Status
12	Operators report to Teldas the experience and problems they might have after the migration to Veltigroup (Helpdesk support quality...). notably German language	All Operators	Next meeting	Ongoing -
14	Setup fee (INA): Is there a real need for setup fees higher than CHF 10.- / 20.- ? Should the code of conduct be adapted and setup fees higher than CHF 10.- / 20.- excluded? TSP's will monitor for approx. 1 year if more fraud cases will be detected.	All Operators	Next meeting	Still open as upc still encounters issues – AI can be closed as other operators have no such issues

18	After the presentation of the Teldas Statistic 2014, it was decided to open a new action point: Donor providers should check, if the routing is set correctly (15min before act-time and not waiting handover)	All Operators	Next Working Group Meeting of 1st September	To be discussed at next WG
19	Send out final comments to new SLA draft Final SLA ONP to be published by End April	A. Christen / All operators	Comments until end of March Publication until end of April	Done. AI can be closed
20	Change requests for ONP enhancements have to be written/submitted	A. Christen and Orange	End of March	Done. AI can be closed
21	Any change requests for INet-Release 2016 to be raised by operators	All operators	15.5.2015	Done. AI can be closed
22	Prepay departure process: there are still too many customers not sending SMS before INIT. Improve communication.	Mobile operators (Salt in particular)	ongoing	See also PR 10624 – Salt informed its customer care and there is a significant improve since end of 2014