

subject Minutes: TSP Head Group – 15th March 2013

date 15.03.2013 time 10.30-15:30

place Orange, Biel

participants

Beat Hofmann	BAKOM/OFCOM
Felix Weber	Orange
G�rard Covolo	Swisscom
Anne-Catherine Christen	Teldas
Benjamin Reichmuth	upc cablecom
Luca Coscia	upc cablecom
Andreas Meier	Sunrise
Hugo Nyffeler	Verizon

minutes keeper Luca Coscia, upc cablecom GmbH

Next meetings Tuesday, 6 June, Swisscom, Worblaufen, 09:30 to about 15:00

Tuesday, 3 September, Sunrise, Z rich, 10:30 to about 15:00

Documents

Presentation Teldas (Anne-Catherine Christen)
 Presentation Quo Vadis (Marco Trachsel, HP)
 Presentation INet Statistics (Anne-Catherine Christen)
 Presentation Teldas Data Centre Migration (Anne-Catherine Christen)

ref	point of discussion	Decisions			
1.1	Organisational Matters <ul style="list-style-type: none"> G�rard Covolo will write the minutes of the June meeting Headgroup chairman As already agreed Anne-Catherine Christen will make that until further notice.				
1.2	Action Item review Action items for year 2013				
	AI	Action Item Issue	Responsible	Target date	Status
	38	Check whether delays could be decreased to activate/deactivate an INA number. In parallel Teldas will make a change request.	All TSP Teldas	Next meeting	Closed
	39	WG to analyse departure announcement process and how to deal with failure SMS.	WG	Next meeting	Still open
	40	Check why delays are longer than 3+3 days for portings of prepay customers.	Mobile Operators	Next meeting	Closed
	41	Check what happens when the connection type should be changed with a porting (prepay/postpay).	Mobile Operators	Next meeting	Closed
	01	Teldas to check if a list/report of INA numbers with tariffs > 2./min and > 5./min with the list of corresponding TCs figures could be setup	Teldas	Next Meeting	New
	02	Anne-Catherine is going to clean up the INA Alloc. table with Ph.Ritter and find a solution to held the data in sync with System Status from INET.	Teldas	ongoing	New
	03	Swisscom will provide a new proposal of the wording with clearer understanding for public payphone in the IC Contracts. Now it states that the INA-TSP has the responsibility to block such calls (which is not acceptable)	Swisscom	22.3.2013	New
	04	Teldas to adapt the text in the "INA General Setup" Prepay and Payphone to (...fraudulent Cases....)	Teldas	22.3.2013	New

05	Mobile operators to check whether their old Prepay departure process have been deactivated and if not, ensure it gets definitively closed. Also new info at point of sales to ensure customers send their departure SMS directly at the purchase point.	Mobile operators	Next meeting	New
06	TSP's to have a look at the SLA's for Helpdesk:provide priorities for table 2.2. GUM + provide Helpdesk business hours needs.	All TSP	Next Meeting	New
07	CR1207: Dependencies between numbers and product: Swisscom to clarify with their IT how they could change this.	Swisscom	Next meeting	New
08	INA_TSPs to inform their customers that must notify OFCOM of INA owner changes	INA-TSPs	Next meeting	New
09	ONP Document for Implementation: dummy process to be re-phrased more flexible	Working Group	Next meeting	New

AI 38: **Can be closed.** Anne-Catherine opened a CR on 21.03.13 and the change has been implemented on the INET on 02.04.13.

AI 40: **Can be closed.** No need from the TSP's.

AI 41: **Can be closed:** The restriction to CON_Type change is only applicable for DDI-PSTN/ISDN.

1	Meeting Minutes Head Group approves minutes of last meeting (13.12.2012) without any change. Minutes are available on Teldas website.	
2	Various information from Teldas <ul style="list-style-type: none"> - INet figures 2012 (see presentation. <i>Notice: a more complete presentation as the one presented during the meeting is also available under https://www.teldas.ch/documents/detail.html?=&tx_xcibdms_pi1[uid]=10157</i>) - Overview documentation changes (see presentation) 	AI 01
3	INA Topics <ul style="list-style-type: none"> - Industry standard tariffs (1 tariff deleted) & Ina allocation table (version 56) Last update 06.02.2013. Two new INA TSP's (Winet & Tulp Solutions). Because of inconsistencies between INA Allocation Table and INet-System Status, the CDP-Id 10325 of Belgacom was wrongly allocated to BT. This has been corrected on 15.3.2013, INA-TSPs to check the INA traffic from 10325 to ensure correct wholesale invoice. - Change of INA System parameters - CR1203 (see also AI 38) Approved and implemented - Note that Swisscom has made a modification in its interconnection contracts for INA calls from public payphones (calls from payphones are not anymore possible to some industry standard tariff classes). As this is not in line with the Teldas documentation, Swisscom should provide an explanation on the reasons for the change propose concrete changes in the documentation. Swisscom meant with this change, that Swisscom should be able to block calls to some INA Numbers and not that the INA TSP has to block them. Unfortunately the text didn't really match the meaning of Swisscom. - Review of the documents "INA General Set-Ups" and "INA Technical Framework and Principles" (input Swisscom to follow). As per existing Teldas documentation, INA Numbers with an Industry Standard Tariff should be reachable also from payphone. OFCOM regulation leaves however some margin for blocking in case of impossibility to bill the caller. As traffic from Payphone is very limited and because of the fraud issue encountered by Swisscom, the Headgroup agrees to modify the wording of its documentation to grant an exception to Swisscom. Teldas to adapt the text in the "INA General Setup" for fraudulent cases. (see also AI 03) 	AI 02 AI 38 (closed) AI 03 AI 04

4	<p>ONP Topics</p> <ul style="list-style-type: none"> - Prepay departure announcement process: feedback from WG Still open. Feedback requested till next Meeting - Timing of porting process : why is the wish date proposed in retail channels always at least 2 weeks later instead of the allowed 6 days? Closed, as the Carriers do not see a need to change it. - Prepay/Postpay CON_TYPE change: feedback WG Can be closed (the restriction to CON_Type change is only applicable for DDI-PSTN/ISDN). - CR 1202 (notification Return to NRH for DDI partial block) CR approved by HG - Approval of ONP Document for Implementation Approved by HG. Document version 13.10 has been published following the Meeting. 	<p>AI 39 AI 05</p> <p>AI 40 (closed)</p> <p>AI 41 (closed)</p>
5	<p>Future of INet-Server / Data center move</p> <ul style="list-style-type: none"> - Presentation HP (Marco Trachsel) (see presentation HP) - Status ongoing RFP for data center migration (see presentation Teldas) - Change Request to HP Application Team about INet Migration Teldas showed us also the SLA's with HP, which is quite high expectations in terms of reaction times. For the future service in order to optimize costs we should review the SLA to correspond to effective business needs. Table 2.2 from the GUM Document should be revised by TSPs in terms of "business critical" (→ 1-2h resolution)/ non-critical (next business day). Also TSPs should check what are their needs in terms of Helpdesk availability (working hours): 8am-5pm ok? Currently we have 7am-6pm. 	<p>AI 06</p>
6	<p>Change Requests</p> <ul style="list-style-type: none"> - See attached overview. Headgroup agrees with the recommendation from WG CR 1193 - OK / Implementation in 2014 CR 1194 – OK / Implemented CR 1196 – Closed / CR declined CR 1200 – Closed / CR declined CR 1201 – Closed / CR declined CR 1202 – ordered / approved / Test planned for End April 2013 CR 1203 – OK / implemented, valid from 02.04.2013 CR 1204 – OK / Implementation in 2014 CR 1205 – ongoing (mobile to check) CR 1206 – ongoing CR 1207 – Swisscom to clarify with their IT 	<p>AI 07</p>
7	<p>AOB & Action Items</p> <ul style="list-style-type: none"> - Information from OFCOM TSPs should inform their INA customers, that they have also to inform OFCOM if they are going to change their INA-TSP. - Question from FNP If a DONOR does not react on a Porting-Request (no ACCEPT, not answering emails a.s.o., not willing to port out the customers number) how can a Recipient proceed to get this number ported. <p>Statement from OFCOM: the Recipient is able to place a legitimate complaint @ OFCOM and TELDAS. The dummy process can be more flexible in case of TSPs not reachable/not responding: the Recipient should be able to make the ACCEPT in INet without waiting for a decision from OFCOM following an official complaint at OFCOM.</p>	<p>AI 08</p> <p>AI 09</p>