

subject **Minutes: TSP Head Group – 25th August 2015**

date 25.08.2015 time 10.00-15:30

place Swisscom (Schweiz) AG, Worblaufen

participants Christen, Anne-Catherine (ACC) Teldas GmbH
 Weber, Felix Salt Mobile SA
 Reichmuth, Benjamin upc cablecom GmbH
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 Buchs, Olivier Sunrise Communications AG
 Covolo, Gérard Swisscom (Schweiz) AG
 Hofmann, Beat BAKOM
 Cobbi, Francis Smartphone SA

minutes keeper Covolo, Gérard Swisscom (Schweiz) AG

Next meetings 4th March 2016 (10:30-15:00) at Sunrise (Oerlikon)

- Documents
- Presentation Teldas Headgroup
 - Rollout Plan INet 2015_1.1
 - List of open CRs

ref	point of discussion	Decisions
1	<p>Minutes of last meeting Head Group approves minutes of last meeting (3.3.2015) without any change. Minutes are available on Teldas website.</p>	
2	<p>INet Release 2016 and Rollout An overview of the milestones of the next INet Release 2016 is given to the Participants.</p> <ul style="list-style-type: none"> • Rollout Plan The main milestones are the followings: <ul style="list-style-type: none"> - M03, 15.09.2016 Teldas Release ordered - M09, 04.03.2016 Installation Release on Test -> testing took place in March untill mid of May - M13, 09.06.2016 Installation of Release 2016 on Productive Server (= non-working day) • Impacts (see Document "Presentation Teldas Headgroup" – Slide 3) <ul style="list-style-type: none"> - The details of the different impacts are summarized on Slide 3 and are divided into a) Impacts on File Transfer, b) Improvements vor GUI users and c) new services • CRs for the INet Release 2016 – Decision of the HG (the CRs which are not listed below will be ordered without specially mentioned) <ul style="list-style-type: none"> - CR 1230 (End Customer com.): the HG Members decided not to order this CR because it is not needed - CR 1233 (Donor look-up): CR will be ordered because the need is identified by the majority of the HG Members - CR 1234 (optional wish date): will be ordered - CR 1240 (GUI enhancements): will be ordered - CR 1242 (Reminder e-mail): will be ordered – ACC confirmed that not more e-mail would be generate but with the CR the correct e-mails would be generate. - Summary: Every CR except CR 1230 will be ordered 	<p>Every CR except CR 1230 will be ordered</p>
3	<p>Other Change Requests (not impacted by INet-Release 2016)</p> <ul style="list-style-type: none"> • CR 1217 (Reject reason 5 access blocked): every operator will implement it until November 2015 • CR 1218 (Reject Reason Mobile – reject for small spelling mistakes): every operator 	

	<p>will implement together with the INet Release 2016. Will be integrated in the INet Document (detailed algorithm will be validated in the Working Group)</p> <ul style="list-style-type: none"> • CR 1231 (Express Porting -> reduce lead time): Reduce lead time -> decision will be postponed for 2016 depending on the experience made by the leadtime reduction valid from November 2015. • CR 1232 (INA SLA): adaption are in line with the ONP SLA. If the Working Group has no other feedback, than the INA SLA will be published by 1st January 2016. • CR 1239 (Maintenance message): ok for every operator • CR 1243 (ONP Pre-validation process): this change is based on web-based services. Therefor it makes sence to discuss this CR together with the INet Evolution topic next year. 											
4	<p>Various Information from Teldas</p> <ul style="list-style-type: none"> • INet Evolution Analyses (Slide 6-8) ACC gives an overview of the INet Evolution analyse which is divided into the following topics: <ul style="list-style-type: none"> - A) Oracle DB Migration (Oracle migration from an old to a new version): the Working Group of 1st September 2015 will comment and recommend the next steps. - B) Web Application Redesign: because of End of Support, a analyse will be done to update the information structure and content interaction design. -> Still to be evaluated by the WG. Timing for implementation is 2017-18. - C) Web based services: SSH is used currently and Web-based service are the modern way to do it. -> Migration plan to be analysed in more details. Still to be evaluated by the WG. Timing for implementation is 2017 – 18. • Changes on INet Application and Infrastructure since last HG (Slide 9): ACC gives an overview about the changes made since last HG • An overview of updated Documents is presented (Slide 10) 	<p>Will be discussed during WG of 1st September 2015</p> <p>Info</p> <p>Info</p>										
5.1	<p>AOB</p> <ul style="list-style-type: none"> • Information/Questions from OFCOM <ul style="list-style-type: none"> - Annex 1: implementation date as already communicated will be 1st November 2015 (on INet Monday 2nd November) - WeMobile (ex Callventure): End of July, the "Bundesgericht" has rejected the claim of WeMobile, with the effect that WeMobile will not be a Mobile Provider and must return all Mobile Number ranges - Traffic from non-assigned number blocks is not allowed and OFCOM allows to block such calls by the operators. • Non EEA surcharges for International Traffic: More and more EU countries introduces higher rates for traffic originating from non EU/EFTA countries. OFCOM was not aware of this situation. OFCOM suggest that every operator will inform OFCOM about each price increase for Swiss originating traffic. As this topic has no direct impact for TELDAS, it will be discussed in future outside separately and not inside Teldas. 											
5.2	<p>Action Item review</p> <p>Status open Action Items for year 2015</p> <table border="1"> <thead> <tr> <th>AI</th> <th>Action Item Issue</th> <th>Responsible</th> <th>Target date</th> <th>Status</th> </tr> </thead> <tbody> <tr> <td>12</td> <td>Operators report to Teldas the experience and problems they might have after the migration to Veltigroup (Helpdesk support quality...). notably German language</td> <td>All Operators</td> <td>Next meeting</td> <td>Ongoing -</td> </tr> </tbody> </table>	AI	Action Item Issue	Responsible	Target date	Status	12	Operators report to Teldas the experience and problems they might have after the migration to Veltigroup (Helpdesk support quality...). notably German language	All Operators	Next meeting	Ongoing -	
AI	Action Item Issue	Responsible	Target date	Status								
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14	Setup fee (INA): Is there a real need for setup fees higher than CHF 10.- / 20.- ? Should the code of conduct be adapted and setup fees higher than CHF 10.- / 20.- excluded? TSP's will monitor for approx. 1 year if more fraud cases will be detected.	All Operators	Next meeting	Still open as upc still encounters issues – AI can be closed as other operators have no such issues
18	After the presentation of the Teldas Statistic 2014, it was decided to open a new action point: Donor providers should check, if the routing is set correctly (15min before act-time and not waiting handover)	All Operators	Next Working Group Meeting of 1st September	To be discussed at next WG
19	Send out final comments to new SLA draft Final SLA ONP to be published by End April	A. Christen / All operators	Comments until end of March Publication until end of April	Done. AI can be closed
20	Change requests for ONP enhancements have to be written/submitted	A. Christen and Orange	End of March	Done. AI can be closed
21	Any change requests for INet-Release 2016 to be raised by operators	All operators	15.5.2015	Done. AI can be closed
22	Prepay departure process: there are still too many customers not sending SMS before INIT. Improve communication.	Mobile operators (Salt in particular)	ongoing	See also PR 10624 – Salt informed its customer care and there is a significant improve since end of 2014

End of document