

	<p>former contract.</p> <ul style="list-style-type: none"> - In case of abuse an emergency port back should be done. - After a short discussion regarding the rules for the signature of the POA the Headgroup came to the conclusion that no changes are needed at the moment in the Teldas Documentation (e.g. "valid signature" would also allow a signature by tab for example) and that there is no need for further actions at the moment. - Any operator wanting to use an electronic signature instead of the traditional physical signature can present the proposed process / e-signature certification to the Headgroup for validation prior to putting into production <p>• Emergency Porting</p> <ul style="list-style-type: none"> - An emergency porting should only be done if the customer is not reachable because of a fault on operators' side. Emergency porting is always to be agreed by phone and possible additional fees charged by the Donor should be agreed between the operators in advance (e.g. by email). The process is already documented, no further change needed. 	<p>Decision to close CR1258</p> <p>Decision</p>										
<p>4</p>	<p>INet Statistics</p> <p>ACC gives an overview of the facts and figures for 2016 (see also under https://www.teldas.ch/home/main-figures.html):</p> <ul style="list-style-type: none"> - There was an increase of fixnet portings but still over 60% of the portings are mobile. - In average 17% of the portings were cancelled by the recipient, even 25% for mobile prepay. - There were more timeouts in 2016 mainly due to operator internal adaptations after the release. - Many rejects mainly for mobile are part of the process and needed (25% departure announcement for mobile prepay, 33% with wrong name, 32% wrong wishdate). - After the release the amount of rejects for wrong name and wish date decreased. The wish date should be left empty by the recipient (Swisscom and Salt started to do so, Sunrise not yet) and then filled in by the Donor with contract end date - The time between Init and Accept/Reject is below 1 day for all con_types! - The total porting time is mainly depending on the contract duration and the wish date of the customers. - The Handover after Actitime is done below 5 hours (below 1 hour for mobile, prepay and INA). - Still many SMS have to be sent to mobile prepay customers, mainly for Salt (Salt should check if the Init for the porting is already sent when the order is placed right in the shop) - Transactions for INA numbers are decreasing. 											
<p>5.1</p>	<p>AOB</p> <p>Information/Questions from OFCOM</p> <ul style="list-style-type: none"> - The range of 097 was opened to be used for internal routing need in addition to the already existing 099 - As a reaction to the press release of Swisscom that all the 079 numbers are used the OFCOM stated that they would like to be informed when a big amount of numbers would be needed for services or customers. - In Europe a big amount of numbers will be needed for e-call but nobody cares about the lifecycle management of these numbers. - The OFCOM thinks about restrictions against offline tariffs which are due from the first second (not pro rata tariffs) with high amount for setup and fee per minute just below the limit for a mandatory confirmation by the user (e.g. 2560). It could be that with the revision of the telecoms act such tariffs will be prohibited. This would have impacts on INet. 											
<p>5.2</p>	<p>Action Item review</p> <table border="1"> <thead> <tr> <th>AI</th> <th>Action Item Issue</th> <th>Responsible</th> <th>Target date</th> <th>Status</th> </tr> </thead> <tbody> <tr> <td>22</td> <td>Prepay departure process: there are still too many customers not sending SMS before INIT. Improve communication.</td> <td>Mobile operators (Salt in particular)</td> <td>ongoing</td> <td>improved</td> </tr> </tbody> </table>	AI	Action Item Issue	Responsible	Target date	Status	22	Prepay departure process: there are still too many customers not sending SMS before INIT. Improve communication.	Mobile operators (Salt in particular)	ongoing	improved	
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22	Prepay departure process: there are still too many customers not sending SMS before INIT. Improve communication.	Mobile operators (Salt in particular)	ongoing	improved								

01	CR 1224 Reduction of time between SYNC and Activation→ to be reviewed in 2017	All operators	Next meeting	Still open
02	CR 1231 Reduction Lead time The WG should evaluate again for the next HG Meeting.	All operators	Next meeting	Still open
03	CR 1237 Prepay porting with POA as standard. The WG should evaluate again for the next HG Meeting.	All operators	-	Closed (WG recommends to keep the PoA process as exception for Mobile Prepay)
04	Teldas to check the clauses in the contract with Veltigroup regarding data privacy, when the data will be stored in the Swisscom	Anne-Catherine	-	Closed (The contract signed with Veltigroup already contains a clause about data privacy which now applies to Swisscom)
05	Documentation of the process between Teldas/OFCOM when changes in number range holders	OFCOM/ Teldas	Next meeting	New
06	INet Release 2017: open change requests in case of need	All operators	Next meeting	New

End of document