



swisscom

Minutes TSP Head Group

Meeting Date 09 June 2009, 10:00

Location Swisscom Worblaufen

Author Alois Passaplan

Minutes Date 11 June 2009

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|--------------|-------------------------|------------|
| Participants | Alois Passaplan | Swisscom |
| | Andreas Meier | Sunrise |
| | Beat Hofmann | BAKOM |
| | Christoph Kaelin | Swisscom |
| | Felix Weber | Colt |
| | Anne-Catherine Christen | Teldas |
| | Marion Marty | Orange |
| | Michel Mitrovic | Smartphone |
| | Tina Wagner | Cablecom |
| | Benno Cavagn | Cablecom |
| | Hugo Nyffeler | Verizon |
| | Marcel Ulrich | Swisscom |

Next Meetings 27 August 2009, Bakom, Biel, 10:00, room 0.16
 27. October 2009, Colt, Zurich, 10:30

Agenda AG



| AI | Action Item Issue | Responsible | Target date | Status |
|----|--|------------------|-------------|---------|
| 7 | ONP SLA proposal to be discussed and approved | Head Group | 09/06/09 | Ongoing |
| 8 | Concept of a Multiretailer solution for products with line or number portability | Swisscom | 04/12/08 | Ongoing |
| 8 | To investigate if problems are encountered with ONP with donors as non-users, in particular if routing problems occur and how it could be improved | Fixnet operators | 05/02/09 | Ongoing |
| 9 | To investigate if a PoA shall be defined for | Fixnet | 16/03/09 | Ongoing |




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|--------|--|-----------------------|-----------------|----------------|
| 1 | <i>each use case in relation with TAL</i> | <i>operators</i> | | |
| 9 2 | <i>Revise ONP process, to investigate how terms could be reduced</i> | <i>All</i> | <i>09/06/09</i> | <i>Ongoing</i> |
| 9 3 | <i>Check if parameter change to zero for subsequent porting is OK for Mobile and INA</i> | <i>Mobile and INA</i> | <i>11/05/09</i> | <i>Closed</i> |
| 9 4 | <i>Analyse the optimization potential of validation and lead time in the ONP process for each CON TYPE</i> | <i>All</i> | <i>09/06/09</i> | <i>Closed</i> |
| 9 5 | <i>Values for validation time of 3 days for all connection types and for lead time (PSTN, DDI, INA 5 days and Mobile 3 days) to be discussed</i> | <i>All</i> | <i>27/08/09</i> | |

| <i>AG</i> | <i>Issue</i> | <i>Action</i> |
|-----------|--|---------------|
| 1 | <p><i>Minutes of the last Meeting and Action Items</i></p> <p><i>Clarification in agenda item 5: The meaning is to reduce the number of rejects and not of the reject reasons of the ONP process. The minutes are accepted.</i></p> | |
| 2 | <p><i>Information of the Working Group and Teldas</i></p> <ul style="list-style-type: none"> <i>• Release 2009: 5.11.2009 is a new non-working day for the rollout of the new hardware. In addition, following changes will be implemented: CC1132 Web Server data integrity improvement CC1136 Full Access code removal – agreed by HG CC1138 Dummy NPRN Management – formerly agreed by HG CCxx Application on Migration on new Hardware</i> <i>• Non-Working Day list 2010 has been approved. Labour Day, Christmas Eve and New Years Eve are new non-working Days</i> <i>• Registration procedure for users of the Teldas homepage No emails will be sent anymore – users have to register to get notifications for problem reports, INA-Allocation tables, IT-Breakdowns etc.</i> | |



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| | <p>http://www.teldas.ch/no_cache/en/account/index.html</p> <p>Note: If you already have an account with your email-address, ask the webmaster to delete because you can't create a new account if there is an existing one.</p> | |
| 3 | <p>Multiretailer MRSS</p> <p>The concept will be discussed in the next WG in June. The main topics are still the Line-ID Database and appointment dealing with for porting orders.</p> <p>Swisscom encounters regularly the problem of date mismatch between ONP and TAL orders. Sometimes the workorder for ONP and for TAL do not have the same date. A rule has to be found how to deal with this issue.</p> <p>HG opinion: It has to be avoid to introduce a new and complex logic in the system to correct mistakes made by the ordering TSP. A report should be created to inform about the mistake and the TSP shall initiate new workorders with identical dates for TAL and ONP.</p> |  <p>MRSS Re2 Update.ppt</p>  <p>MRSS Synchronisation Ein-Aus.ppt</p> |
| 4 | <p>Maximum call duration for PRS</p> <p>Reminder for INA-TSPs: The ASUT Industry Agreement for premium rate services defines that the maximum call duration is 90 minutes for PRS calls. The INA-TSP has to release the call after 90 minutes. Some INA-TSP do not fulfil this requirement and customers complain and sometimes refuse to pay for longer calls.</p> | |
| 5 | <p>ONP SLA</p> <p>Further proposals of the ONP SLA have been submitted for discussion at the interoperator meeting of the fix network operators on June 10.</p> <p>A consolidated version of the SLA will be discussed at the next HG meeting. The mobile operators will have to take a closer look at the proposal as the SLA is for fix and mobile.</p> <p>The minutes of the fix interoperator meeting shall also be</p> | |



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| | <i>published on the Teldas homepage.</i> | |
| 6 | <p><i>New Chairman of the Head Group</i></p> <p><i>The chairman of the HG Alois Passaplan is leaving Swisscom and therefore a successor has to be appointed.</i></p> <p><i>Andreas Meier from Sunrise is willing to take the job for a limited time period of 1-1,5 years. In future the chairmanship of the HG could have a rotation principle.</i></p> <p><i>The participants warmly appoint Andreas by acclamation.</i></p> | |
| 7 | <p><i>Action Item 94: Reduction of porting time</i></p> <p><i>The new EU Telecom Framework has not been adopted yet. It's not likely to be done by end of July, but the proposal for Numberportability within 1 day is still in the package.</i></p> <p><i>The TSPs made an internal survey to find out whether the validation and the lead time could be reduced with the current resources and infrastructure.</i></p> <p><i>HG proposal for further discussion:</i> <i>At the next meeting the values for validation time of 3 days for all connection types and for lead time (PSTN, DDI, INA 5 days and Mobile 3 days) will be discussed.</i></p> |  <p>ONP Lead Validation.xls</p> <p>AI 95</p> |
| 8 | <p><i>AOB</i></p> <p><i>Bakom:</i></p> <ul style="list-style-type: none"> <i>• Revision of the ordinances: The comments submitted will be discussed and integrated. A proposal will be drafted for consultation within the federal administration (Ämterkonsultation) by mid July. At the beginning of November a proposal for the Federal council shall be ready. This proposal will not be publicly available.</i> <i>• M2M Numbering: Mobile operators have increasing need for SIM cards and E.164 numbering resources for machine to machine applications like remote metering for power and gas, tracking cars or items etc. ITU opened a new shared country code 883 abc for M2M</i> | |



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| | <p>applications with global or international coverage like GPS products with SIM cards that are distributed worldwide.</p> <p>http://www.itu.int/ITU-T/inr/index.html</p> <p>Discussions in Switzerland to cope with increasing need in numbering resources are to open a new or specific area code or to extend the number length to maximum limit defined by ITU.</p> <ul style="list-style-type: none">• 2 HESC numbers (Harmonized European Short Codes) 116xyz for social services are being made available by Bakom. Interested parties may apply for it. HESC numbers have to be handled like emergency numbers (free of charge for the customer).• A new category for HESC is being discussed for pay services like ADAC, TCS etc. The proposed number range is 117xyz – Switzerland is not very pleased about this..• EU Commission is pursuing its project of ETNS (European Telephony Numbering Space) – harmonized numbers for pan-european services. | |